

Freedom of Information Request**Ref: UHB 17-727**

Date 5 January 2018

By Email

Dear Sir/Madam

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

I would like to request any information regarding the Carer passport scheme that was implemented within your trust: especially regarding the process of implementing the scheme, the financial costs and the outcomes or success of the scheme.

We do not currently use a Carer Passport Scheme at this Trust. At present, however, we have a shared Carers Charter with North Bristol NHS Trust and a Carers Strategy for University Hospitals Bristol NHS Trust.

For further information please see the following link:

<https://www.carerpassport.uk/assets/documents/CarerPassportGuide.pdf>

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

2

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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