

Freedom of Information Request**Ref: UHB 17-642**

Date 23 January 2018

By Email

Dear Sir

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

1. A list of all the Hospitals, Health Boards or speciality services that your Health Board get referrals from patients from Wales.

- Betsi Cadwaladr University Local Health Board.
- Hywel Dda Local Health Board
- Abertawe Bro Morgannwg Local Health Board
- Cardiff & Vale Local Health Board
- Cwm Taf Local Health Board
- Welsh Health Specialised Services Committee (WHSSC)
- Aneurin Bevan Local Health Board
- Powys Local Health Board

2. Any agreement of cross-border treatment.

The Trust has Service Level Agreements with Hywel Dda, Cardiff & Vale, Aneurin bevan, Abertawe Bro & WHSSC. Please note the terms vary dependant on Local Health Boards. For non-A&E treatment we operate on a Prior Approval policy for the others where we only accept referrals pre-authorised by the Health Board.

3. Any Hospitals that your patients might get referred to in wales?

Not applicable

4. What referral IT system (patient information systems) does your referral or booking office use to manage referrals?

Medway

5. How do you get referrals from Welsh health boards? Do you get them by post, fax, email or electronic?

The Trust receives referrals from Welsh health boards via post, fax and also. The Trust also receives internal referrals sent on by a consultant from another service

6. How do you send a referral invoice for services used to the Welsh health boards?

Local Health Boards are billed through Service Level Agreement Monitoring (SLAM) system as per the Service Level Agreement. There may be some 'local' arrangements for provision of services that are billed as invoices.

7. When you get a referral for a patient from a Welsh health boards do you resent any information back to the original health board.

The Trust returns any unauthorised referrals to the Health Board (if approval was required). Please note information on treatment provided to Welsh patients is shared as per contract monitoring requirements.

8. How you send referrals letters between Hospitals within your Health Board or referral letters to other Health Boards.

Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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