

**Freedom of Information Request****Ref: UHB 17-611**

Date 16 January 2018

By Email

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Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

**We are doing a market research and very appreciate if you could provide information for the following questions from your Radiology/X-ray/Image department:**

- 1. Which company is the current PACS system provider for the trust?**  
Insignia
  
- 2. When will the current PACS contract end?**  
June 2018
  
- 3. Roughly how many reporting workstations the X-Ray department currently have?**  
50
  
- 4. When the current medical monitors are due to refresh?**  
The current medical monitors are due to refresh at various times
  
- 5. The contact details of the PACS manager.**  
Contact details for the Trusts senior staff are available from our website:  
<http://www.uhbristol.nhs.uk/for-clinicians/gp-handbook/quick-reference-telephone-directory/>

Under Section 40(2) of the Freedom of Information Act, relating to a breach of Principle 1 of the Data Protection Act we are required to judge as to whether the disclosure of the information of less senior staff would be fair and reasonable to our employees.

Guidance issued by the Information Commissioner states that this exemption will commonly apply to "lists and directories of staff" and we do not believe that disclosing names and contact details to a third party would be fair or reasonable; therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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