

Freedom of Information Request**Ref: UHB 17-622**

Date 15 December 2017

[REDACTED]

[REDACTED]

[REDACTED]

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1) **Following the changes to NHS Protect in April 2017 do you still have access to an accredited local security management specialist? If yes, are they directly employed or support accessed as part of a contract? If no, how is your board assured of maintaining security standards?**

University Hospitals Bristol NHS Foundation Trust has access to an accredited Local Security Management Specialist and that individual is directly employed by the Trust.

- 2) **Please provide in the table below information about aggression and violence incidents for the financial years April 2014 – March 2015, April 2015 – March 2016, April 2016 – March 2017. Please note all non-physical assaults would include all incidents of aggression and violence that did not result in physical contact i.e. verbal, racial abuse etc.**

| | April 2014 – March 2015 | April 2015 – March 2016 | April 2016 – March 2017 |
|----------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------|----------------------------|
| Total number of incidents reported in each year in your risk management system | 16366 | 19295 | 21408 |
| Physical Assault as per NHS Protect definition and as would have been provided in previous annual submission | 263 | 302 | 334 |
| Non-Physical Assault | 572 | 718 | 728 |
| Total Aggression and Violence Incidents = sum of column c & d | 835 | 1020 | 1062 |
| % of aggression and violence incidents in relation to total number of incidents = column e divided by column b x 100 | 5.1% | 5.3% | 5% |

- 3) For the physical assault numbers above please break down by the actual impact recorded for each incident in the table below. If your grading of actual impact is different to that defined below, please match to the nearest descriptor from your risk management system.

The Trust risk management system changed in the financial year 2014/15 and this resulted in a reclassification. Therefore 2014/15 data from the legacy risk management system does not record the level of harm. The remaining year's classification is per table below.

| Physical Assault Actual Impact | April 2014 – March 2015 | April 2015 – March 2016 | April 2016 – March 2017 |
|--------------------------------|---------------------------------|-------------------------|-------------------------|
| None | We do not hold this information | 31% | 5% |
| Negligible | | 29% | 67% |
| Minor | | 36% | 24% |
| Moderate | | 4% | 4% |
| Major | | 0% | 0% |
| Catastrophic | | 0% | 0% |

- 4) For the physical assaults number above, please indicate in the table below how many incidents were classified as serious and investigated in line with the NHS England Serious Incident Framework.

| | April 2014 – March 2015 | April 2015 – March 2016 | April 2016 – March 2017 |
|----------------------------------------------------|-------------------------|-------------------------|-------------------------|
| No. of Physical Assault - Serious Incidents | None | None | None |

- 5) For the physical assaults numbers detailed in table 2, please break down the number in the table below by the staff group.

| | April 2014 – March 2015 | April 2015 – March 2016 | April 2016 – March 2017 |
|------------------------------------------------|-------------------------|-------------------------|-------------------------|
| Healthcare assistants and other support staff | | | |
| Nursing Midwifery and Health Visiting learners | | | |
| Nursing, Midwifery and Health Visiting staff | | | |
| Total | | | |

We are unable to provide the requested information as the data is not recorded under the specific job titles. We are unable to provide the data that we do have on our systems as the data would not be reliable or accurate due to the way incidents are put on the system i.e. not all records have a job title added, not all job titles will be recorded

in the same way and some incidents haven't been recorded accurately e.g. some show the 'person affected' as the patient, not the member of staff affected by the abuse.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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