

Freedom of Information Request

Ref: UHB 17-507

Date 6 October 2017

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Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1) Please state the total number of Overseas Patients Not Eligible for Free UK Healthcare who were treated by your Trust but who did not pay their care bill in full and the bill was written off in the 2016/17 financial year?**

14

What is the total cost of these unpaid bills?

£38,546

What was the cost of the biggest single care bill, what department was the care primarily delivered in and what was the nationality of the patient?

£27,615. Please note this figure refers to the largest single care bill that was written off in this category. We are unable to disclose which department the care was primarily delivered in as this information relates to one individual patient. Disclosure of this information could potentially identify the individual, when considered with other information that may be in the public domain. In our view disclosure of information would breach the Data Protection Act. Therefore under **Section 40(2)** of the Freedom of Information Act 2000, we will not be disclosing this information at this time. Section 40 is the exemption for personal information

Please also note we do not record the nationality of the patients in these instances; therefore we do not hold this information.

- 2) In relation to 2016/17 how many Overseas Patients Not Eligible for Free UK Healthcare were treated in the maternity department of your Trust who did not pay their care bill in full?**

31

Please state what the value of this care was:

£137,269. Please note this includes amounts written off and still outstanding in this category.

What was the cost of the biggest single maternity care bill and what was the nationality of the patient?

£25,528. Please note we do not record the nationality of the patients in these instances; therefore we do not hold this information.

3) In relation to the last three financial years please state how many (a) Nigerian, (b) Pakistani and (c) Indian nationals received treatment from your trust but the bill has been unpaid?

We do not record the nationality of the patients in these instances; therefore we do not hold this information.

For the three year period what is the value of unpaid bills from people treated by your trust who are (a) Nigerian, (b) Pakistani and (c) Indian nationals.

We do not record the nationality of the patients in these instances; therefore we do not hold this information.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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