

## Freedom of Information Request

Ref: UHB 17-556

Date 19 October 2017

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Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- Under the Freedom of Information Act 2000, we would be grateful if you could fill in the questionnaire table below for all of your hospitals which are within the Trust's contract. If the service is not operated by a contractor, please input 'Self Operated'**

Service Provision	Contractor*	Contract Start date	Contract End Date	Annual Expenditure (£)
Patient catering	Tillery Valley Foods Ltd.	19/04/2017	02/07/2022	**
Staff Catering	Same as below	see below	see below	**
Visitor Catering (Retail)	Medirest/Compass Contract Services - Costa	11/11/2013	10/11/2023	N/A - Lease arrangement
	Medirest/Compass Contract Services - Delimarche	11/05/2015	10/11/2023	N/A - Lease arrangement
Cleaning	Self-Operated	N/A	N/A	N/A
Portering	Self-Operated	N/A	N/A	N/A
Waste Management	BIFFA	05/2010	03/2018	**
	SRCL	03/2017	01/2019	
Laundry / Linen	Royal Devon & Exeter NHS Foundation Trust	01/12/2011	30/11/2018	**
Patient Transport	We do not hold any contracts	N/A	N/A	N/A
Security	Bristol Royal Infirmary – Self-Operated	N/A	N/A	N/A
	Bristol Eye Hospital - Corps Security	01/12/2014	31/12/2017	**
Sterile Services	Suez	01/04/2016	31/03/2019	**
	Envirogen	01/11/2015	31/10/2018	
	Veolia	01/09/2017	31/08/2018	
	Index Microbiology	10/10/2015	30/09/2018	
EBME / Medical Physics	We do not hold any contracts	N/A	N/A	N/A
Ground Maintenance	IDVERDE	03/07/2017	02/07/2020	**
Courier Services	We do not hold any contracts	N/A	N/A	N/A
Reception/Switchboard	We do not hold any contracts	N/A	N/A	N/A

Where the information is commercially sensitive, this has been denoted by \*\*. **Section 43** of the FOI Act provides that information is exempt if its disclosure would, or would be likely to prejudice the commercial interests of any person. Therefore; we are withholding this information at this time.

**2. We would also like to know if your trust is now part of a PFI? If it is, could you please provide the PFI contract end date?**

The Trust is not part of a PFI.

**3. Could you please provide contact name(s) and phone number(s) or email address(es) of the Trust's Facilities/Business Development/Operations/Estates Director(s).**

Andy Headdon, Director of Facilities & Estates - (0117) 923 0000

**Public Interest Test:**

When assessing whether or not it was in the public interest to disclose the information to you, we took into account the following factors:

**Public interest considerations favouring disclosure**

There is a public interest in disclosing information to facilitate accountability and transparency in the spending of public money.

There is a public interest in ensuring that companies are able to compete fairly.

There is also a public interest in ensuring that this is competition for public sector contracts.

**Public interest considerations favouring withholding the information**

Against disclosure is that the release of the requested information is commercially sensitive in that disclosing this information would reduce the number of companies willing to do business with the public sector, leading to reduced competition and increased costs.

Against disclosure is the public interest is the potential that by releasing the requested information would or would prejudice someone's commercial interests i.e. damage a company's reputation or the confidence that customers, suppliers or investors may have in a company.

We have considered whether it would be in the public interest for us to provide you with the requested information, despite the exemption being applicable. In this case, I have concluded that the public interest favours withholding the information. We reached the view that, on balance, the public interest is better served by withholding this information under Sections 43 of the Freedom of Information Act at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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