

Freedom of Information Request**Ref: UHB 17-410**

Date 13 July 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1) Did your trust shut down any IT systems in response to the ransomware attack, known as WannaCry, on or after 12 May, 2017?**
No
- 2) How many computers/servers/devices infected in the ransomware attack, known as WannaCry, on 12 May, 2017?**
None
- 3) How many planned appointments and/or operations did the trust cancel/postpone/reschedule as a result, either direct or indirect, of the WannaCry ransomware attack?**
None
- 4) Did you trust put in place any emergency ambulance diverts from its emergency department as a result of the Wannacry ransomware attack?**
No
- 5) How many “serious incidents” occurred at your trust as a result, direct or indirect, of the Wannacry ransomware attack?**
None
- 6) Was there any other impact on clinical care, for example delays or lack of access to tests?**
No

7) In 14 March, 2017, Microsoft released a patch for computers/servers/devices to remove the specific vulnerability. This was made available to trusts by NHS Digital on 25 April, 2017, and trusts were explicitly informed of this availability on 27 April, 2017. On May 12, 2017, had your trust applied the patch detailed above to all computers/server/devices running a version of Windows to which the patch was applicable?

The patch was released for testing in a test environment on 14th March, general release to all trust PC's on 20th March 2017. Server patches complete by 27th March 2017.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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