

Freedom of Information Request

Ref: UHB 17-405

Date 13 July 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1) **Was your trust affected by the WannaCry ransomware cyber attack on the NHS in May 2017 (<http://www.bbc.co.uk/news/health-39899646>)?**
No
- 2) **If so, please list the hospitals or addresses of other sites within your trust affected.**
Not applicable
- 3) **How many outpatient appointments were cancelled or postponed because of the attack (if relevant)? Please state the number of cancellations and postponements per day, eg 12 May 2017, 13 May 2017 etc, that were as a result of the attack.**
None
- 4) **How many operations were cancelled or postponed because of the attack (if relevant)? Please state the number of cancellations and postponements per day, eg 12 May 2017, 13 May 2017 etc, that were as a result of the attack.**
None
- 5) **What was the total cost to your trust of the attack? Please break down the cost in terms of cancelled or postponed appointments, staff overtime, IT support or other expenses.**
Nil
- 6) **Did your trust pay any ransom? If so, how much was paid?**
No
- 7) **How many computers were affected?**
None

8) How many computers do you have in total?

6,000

9) Did your trust install a patch to protect systems from WannaCry, issued by NHS Digital on 17 March, 25 April, 27 April and 12 May? When was it installed?

The patch was released for testing in a test environment on 14th March, general release to all trust PC's on 20th March 2017. Server patches complete by 27th March 2017.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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