

Freedom of Information Request**Ref: UHB 17-388**

Date 28 July 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1. Who is your current supplier of linen and laundry services?**
Royal Devon and Exeter NHS Foundation Trust
- 2. Which supplier site is your linen delivered from?**
Royal Devon and Exeter NHS Foundation Trust
- 3. Does the supplier and the site that processes your linen hold EN14065 accreditation to demonstrate compliance with HTM01-04 (previously called CFPP01-04)?**
The supplier does not yet hold EN14065 accreditation.
- 4. When this contract was last tendered?**
December 2011
- 5. What was the OJEU reference number for the tender or the framework reference?**
367183
- 6. When is your contract up for retender?**
December 2018
- 7. What is your annual spend on linen and laundry services with your supplier?**
£995,000 approximate
- 8. What is the weekly volume of number of linen pieces required by your hospital/s (Linen pieces can include all items on linen hire and trust owned).**
68,335 pieces on average
- 9. Who is the key contact for the linen contract at your hospital (name, position and email address).**
Deputy General Manager, Facilities.

Under Section 40(2) of the Freedom of Information Act, relating to a breach of Principle 1 of the Data Protection Act we are required to judge as to whether the disclosure of the information of less senior staff would be fair and reasonable to our employees. Guidance issued by the Information Commissioner states that this exemption will commonly apply to "lists and directories of staff" and we do not believe that disclosing names and contact details to a third party would be fair or reasonable; therefore we are withholding this information at this time.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

A large black rectangular redaction box covering the signature area.