

**Freedom of Information Request****Ref: UHB 17-384**

Date 6 July 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1) What patient administration systems do you use to book patient appointments/attendances for outpatient, inpatients and diagnostics?**

System C - Medway

- 2) Do you have plans to replace any of your clinical systems within the next 2 years? If so, which ones.**

There are no plans to replace any of the Trust's clinical systems within the next 2 years.

- 3) What integration software is in place to allow third party applications to interact with trust patient administrations systems/software? What technologies do you support for data exchange?**

The Trust uses an Integration Engine developed in-house to interact with Trust Patient Administration Systems. We support the transmission and receipt of HL7 messages over the TCP/IP/MLLP framework.

- 4) Do you use a data warehouse for your activity informatics? If so how often is it uploaded/refreshed?**

Our data warehouse (as delivered by our system supplier) is updated with regular feeds every 20 to 30 minutes and some high frequency feeds every few seconds.

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary  
University Hospitals Bristol NHS Foundation Trust  
Trust Headquarters  
Marlborough Street  
Bristol  
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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