

Date 6 June 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

1. How many computers across your trust use Windows XP?

11

2. What the predicted/estimated cost to your trust is/for/against cyber-attacks across 2017?

The estimated cost to the Trust to protect our systems against cyber-attacks is £150,000

3. Additionally what has/is the current cost to date?

This is paid annually therefore the cost is the same as above.

4. How many patients had to be notified of an appointment being cancelled due to the cyber-attack on NHS Systems on the 12th of May 2017?

None

5. How many attempted cyber-attacks have been directed at your trust in 2016 and 2017 to date ?

Our firewall successfully counters phishing attacks on a daily basis.

6. How many computer infection attempts have been cleared/stopped by your firewall or antivirus software by day for the month of May 2017 so far?

2 nd	3 rd	4 th	5 th	9 th	10 th	11 th	12 th	15 th	16 th	17 th	18 th	19 th	22 nd	23 rd	24 th	25 th	30 th
8	1	3	2	1	3	1	3	2	3	3	2	3	2	3	1	1	1

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

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