

Freedom of Information Request**Ref: UHB 17-322**

Date 25 May 2017

[REDACTED]

[REDACTED]

[REDACTED]

Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

- 1. Please provide the total financial cost to the trust caused by/associated with the 'cyber-attack' of May 2017 (please include any costs including processes changed, eg cost of couriers to send scans to other hospitals, external assistance required, additional staffing, revenue lost)**

There was no cost caused to the Trust.

- 2. Please provide details of the amount, and nature/rough description, of any cancelled appointments or operations.**

No appointments were cancelled

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
University Hospitals Bristol NHS Foundation Trust
Trust Headquarters
Marlborough Street
Bristol
BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

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To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

[REDACTED]
[REDACTED]