

Freedom of Information Request**Ref: UHB 17-131**

Date 6 April 2017



Thank you for your request for information under the Freedom of Information Act 2000. The Trusts response is as follows:

General	
Number of Sites	9 main hospital sites
Number of Employees	9
Number of IT Staff	243 wte includes all services managed by IM&T
Annual IT Budget	£7,572,935 revenue including all IM&T services i.e. Medical Records, Clinical Coding etc. £4,159,439 Capital

Key dates:	
Server Refresh	Various
Server Support	Various
Virtualisation Refresh	Various
Virtualisation Support	Various
Storage Refresh	Various
Storage Support	Various
Desktop Refresh	Various
Desktop Support	Various
Backup Refresh	Various
Backup Support	Various
VDI Refresh	Not applicable
VDI Support	Not applicable
Network Refresh	Various
Network Support	Annually
DR Contract Renewal date	Not applicable
Name of Supplier	In-house

Desktops:	
Number of Desktops	6500
Do you use VDI?	No
If so what platform do you use?	Not applicable

Servers	
Number of Windows Servers	500
What operating system do you use?	W2008R2
Percentage Virtualised	85%
Virtualisation platform	ESX
Server Vendor	DELL
Value of contract	Not applicable

Applications:	
Which healthcare specific apps do you use?	Medway, Evolve, BigHand, ICE
Database vendors	SQL
Email provider	Inhouse
PACS Provider	Insignia
VNA Provider	UPACS
SSO Provider	Imprivata
EPR Provider	System C
Database Archival	Not applicable
Email Archival	SourceOne
File Archival	Not applicable

Volume of Data in TB	500
Storage Vendor	Various
Storage Virtualisation	Not applicable
Tape Vendor	DELL
Backup Software	Veeam
Disk Backup	Not applicable
What do you Backup to (vendor hardware)?	ExaGrid
Value of backup support contract	Included in price for 5 years

What networking equipment do you use in the Datacentre?	CISCO
Network speed	10GiB
Storage Network ?	EMC
Value of contract	Not applicable
Do you use WAN optimisation?	No
If so what product do you use?	Not applicable
Have you virtualised your networks?	No
Network virtualisation vendor	Not applicable

What legacy infrastructure falls outside these support contracts:	
Which services do you outsource?	Not applicable
When does your outsource contract refresh?	Not applicable
Who are your providers?	Not applicable
Do you use any Cloud services?	No
If yes, which ones?	Not applicable
What automation tools do you use	None
Do you do a Cloud File Storage Provider? No Who?	Not applicable
How far are you in your cloud strategy?	No progress as yet
a) Not considering Cloud for the foreseeable future	Not applicable
b) Interested in Cloud, but have not started looking into it	Not applicable
c) Research Stage	Not applicable
d) Meeting with Suppliers	Not applicable
e) Consultancy	Not applicable
f) Started to integrate	Not applicable
g) Fully integrated	Not applicable

This concludes our response. We trust that you find this helpful, but please do not hesitate to contact us directly if we can be of any further assistance.

If, after that, you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to:

Trust Secretary
 University Hospitals Bristol NHS Foundation Trust
 Trust Headquarters
 Marlborough Street
 Bristol
 BS1 3NU

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

To view the Freedom of Information Act in full please click [here](#).

Yours sincerely,

