

Patient appointment Information

Hearing Aid Fitting Appointment

Can I bring someone with me?

If you would like to be accompanied by a friend, relative or carer we would welcome this. It can be very helpful to have someone with you to help with remembering all the information we will give you.

Who will I see for my hearing assessment?

You will see a trained specialist called an audiologist. They will be registered with either the Health Professionals Council or the Registration Council for Clinical Physiologists. These are the organisations responsible for ensuring that all audiologists are competent and appropriately trained.

As a teaching hospital you may be seen by a student audiologist on a clinical placement with us from their University. If you prefer not to be seen by a student, then please inform us prior to your appointment date to enable us to rearrange our schedule.

What happens at the hearing aid fitting appointment?

The hearing aid fitting will normally last for up to one hour. During the appointment the audiologist will ensure that your ear mould fitting is a good fit and comfortable. They will use a computer to programme your hearing aid/s so that they suit you and give you the best results. If appropriate the audiologist will also use equipment to check that when your hearing aid is inserted, it produces the correct sound levels in your ear. This involves inserting a small soft flexible silicone tube into your ear canal and measuring the level of amplification you are receiving directly in your ear.

Following this you will be given advice on how to adapt to wearing hearing aids and how to get the most benefit from them. You will also be shown how to use and care for them.

Our Audiology Department will provide all the continued support, maintenance and repair services you require to make best use of your hearing aids and you will be informed about arrangements for these services during your appointment.

Finally, you will receive written information on how your hearing aid works, its maintenance and repair and a Hearing Aid record card so that you can get batteries and repairs in the future.

What happens after the hearing aid fitting?

To check how you are getting on with your hearing aid and to see whether there are any further adjustments needed the audiologist will arrange for you to have one of the following: a follow up appointment with a choice of date and time to suit you or will arrange a telephone follow up, or in some cases send you a follow up questionnaire. You will also be provided with an updated copy of your individual management plan.

What if I can't find the answer to my question in this leaflet?

If you have questions not answered by this leaflet please don't hesitate to contact us for further information, using either the address, email address or telephone numbers the enclosed appointment letter.

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