

Patient appointment Information Hearing Aid Review Appointment

Why might I need a Hearing Aid Review?

It is expected that your hearing aid will continue to meet your needs for several years. However it is best practice to review your hearing aid 3 years after your new hearing aid fitting.

What preparation do I need to do?

Before your visit if you have any special communication requirements please contact us as soon as possible.

Can I bring someone with me?

If you would like to be accompanied by a friend, relative or carer we would welcome this. It can be very helpful to have someone with you to help with remembering all the information we will give you.

Who will I see for my hearing assessment?

You will see a trained specialist called an audiologist. They will be registered with either the Health Professionals Council or the Registration Council for Clinical Physiologists. These are the organisations responsible for ensuring that all audiologists are competent and appropriately trained.

As a teaching hospital you may be seen by a student audiologist on a clinical placement with us from their University. If you prefer not to be seen by a student, then please inform us prior to your appointment date to enable us to rearrange our schedule.

What happens during the appointment?

The audiologist will examine your ears using an otoscope before performing a screening test of your hearing. Headphones will be placed over your ears and you will be asked to listen to sounds of different pitches and levels of loudness. You will be asked to press a button each time you hear a sound.

The test results are used to determine if your hearing has changed significantly since your last hearing test and to determine if your current hearing aid is still the most suitable one for you

When will I know the results of the assessment?

As soon as the tests are completed, the audiologist will explain the results to you and discuss with you the

options you have.

What happens next?

This depends on the results of your screen test:

- No significant change to your hearing – we will continue your care for a further 12 months when we will arrange to review you again. Should your hearing aid develop a fault during this time we will replace it for you as it will be out of warranty.
- Significant change – We will advise you of the need and arrange for you to have a full assessment either with ourselves or if you choose with another provider. If you choose to see an alternative provider we will refer you back to your GP to arrange this.

Following your departure from the department a full report detailing your test results and giving information on your treatment plan will be sent to your GP.

What if I can't find the answer to my question in this leaflet?

If you have questions not answered by this leaflet please don't hesitate to contact us for further information, using either the address, email address or telephone numbers on the enclosed letter.

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