

Department of Audiology

# Patient appointment Information Hearing Aid 1<sup>st</sup> Follow up Appointment

### Can I bring someone with me?

If you would like to be accompanied by a friend, relative or carer we would welcome this. It can be very helpful to have someone with you to help with remembering all the information we will give you.

# Who will I see for my follow up appointment?

You will see a trained specialist called an audiologist. They will be registered with either the Health Professionals Council or the Registration Council for Clinical Physiologists. These are the organisations responsible for ensuring that all audiologists are competent and appropriately trained. As a teaching hospital you may be seen by a student audiologist on a clinical placement with us from their University. If you prefer not to be seen by a student, then please inform us prior to your appointment date to enable us to rearrange our schedule.

## What happens at the hearing aid follow-up appointment?

The audiologist will discuss with you how you are getting on generally with your hearing aid. If you are having difficulties, they may adjust the programming and give you additional advice.

Remember this is your opportunity to make sure that you are able to get the most benefit from your hearing aid. Therefore, any problems you are still having with your hearing, or handling of your hearing aids, however great or small is worth mentioning.

#### What happens after the hearing aid follow-up?

If you are happy with your hearing aid, we will make the necessary arrangement for you to be sent an appointment in 12 months to check your progress. At this appointment, we will also be able to provide you with a further supply of batteries.

In some cases, if it has been necessary to adjust your hearing aids we may ask you to attend a further follow up appointment. In this case the audiologist would offer you, a 2nd follow up appointment.

#### What if I can't find the answer to my question in this leaflet?

If you have questions not answered by this leaflet please don't hesitate to contact us for further information, using either the address, email address or telephone numbers on the appointment letter enclosed.

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