

Commissioning

(Quality Improvement, Safety, Patients)

Evidence Update



March 2018
(Quarterly)

Respecting everyone
Embracing change
Recognising success
Working together
Our hospitals.



Library and Information Service

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Training Calendar 2018

All sessions are one hour

March (13.00-14.00)

20th (Tue) Critical Appraisal

28th (wed) Statistics

April (12.00-13.00)

5th (Thu) Literature Searching

9th (Mon) Critical Appraisal

17th (Tue) Statistics

25th (Wed) Literature Searching

May (13.00-14.00)

3rd (Thu) Critical Appraisal

11th (Fri) Statistics

14th (Mon) Literature Searching

22nd (Tue) Critical Appraisal

30th (Wed) Statistics

Your Outreach Librarian – Helen Pullen

Whatever your information needs, the library is here to help. Just email us at library@uhbristol.nhs.uk

Outreach: Your Outreach Librarian can help facilitate evidence-based practice for all in the team, as well as assisting with academic study and research. We also offer one-to-one or small group training in **literature searching, critical appraisal and medical statistics**. Get in touch: library@uhbristol.nhs.uk

Literature searching: We provide a literature searching service for any library member. For those embarking on their own research it is advisable to book some time with one of the librarians for a one-to-one session where we can guide you through the process of creating a well-focused literature research. Please email requests to library@uhbristol.nhs.uk

Recent Evidence

If you would like a more focused search on your own topic, then please get in touch:
library@uhbristol.nhs.uk

Accountable Care Models

[Making sense of integrated care systems, integrated care partnerships and accountable care organisations in the NHS in England](#)

NHS England has recently changed the name of accountable care systems to integrated care systems, which describes more accurately the work being done in the 10 areas of England operating in this way. Our updated long read looks at work under way in these systems and at NHS England's proposals for an accountable care organisation contract.

[Learning from the vanguards : spreading and scaling up change](#) [PDF]

31 January 2018 - Publisher: NHS Clinical Commissioners

This briefing looks at what can be learned from the vanguards' efforts to design, test and deliver a variety of scalable and replicable new care models. It shares the lessons that other...

Case Studies

[Bradford Healthy Hearts resource pack](#) [PDF]

Source: [NHS RightCare](#) - 07 February 2018

In 2014 Bradford Districts Clinical Commissioning Group (CCG) had the seventh worst Cardio Vascular Disease (CVD) mortality rates in under 75s England. However, local clinical and public health professionals saw a major opportunity to improve outcomes by transforming treatment of the high-risk conditions for CVD, for example, high blood pressure, high cholesterol and atrial fibrillation.

[Adoption and spread of innovation in the NHS](#)

Source: [King's Fund](#) - 16 January 2018

Ben Collins reflects on opportunities to accelerate the adoption of service innovation in the NHS, drawing on findings from eight case studies of successful spread of innovation in the NHS.

[STPs and accountable care : background briefing](#) [PDF]

15 January 2018 - Publisher: NHS Providers

As part of our new programme on sustainability and transformation partnerships (STPs) and accountable care, this briefing brings together an overview of how national policy has evolved to promote...

Community

[Commissioner perspectives on working with the voluntary, community and social enterprise sector](#)

What are commissioners' perceptions of their own roles, and that of the VCSE sector, on local commissioning decisions? Our new report explores the different ways that commissioners engage with the VCSE sector and how the contribution of the sector is valued.

[Communities and health](#)

Source: [King's Fund](#) - 14 February 2018

The role of communities in improving population health is receiving increasing, and long overdue, attention in health policy and practice. This piece gives an overview of the different approaches to...

[Communications Development Programme](#)

Source: [NHS Improvement](#) - 19 January 2018

We've designed this programme with NHS England to support NHS communicators across all levels.

Health and Well Being

[Tackling multiple unhealthy risk factors: emerging lessons from practice](#)

Previous research by The King's Fund has shown that unhealthy behaviours cluster in the population. Around seven in ten adults do not follow guidelines on tobacco use, alcohol consumption, healthy diet or physical activity, yet most behaviour change services address these behaviours separately, not reflecting the reality of people's lives.

This report shares learning and insight from services that are using innovative ways to address the problem of multiple unhealthy risk factors in their populations. It draws on interviews and information from eight case studies in local authorities and the NHS and updates the evidence base on tackling multiple unhealthy risk factors.

NHS England

[How is the NHS performing? March 2018 quarterly monitoring report](#)

The King's Fund published its first quarterly monitoring report in April 2011 as part of our work to track, analyse and comment on the changes and challenges the health and care system is facing. This is the 25th report and aims to take stock of what has happened over the past quarter.

We find that more patients are facing long waits for hospital treatment, with those experiencing the longest waits often most in need of treatment. With demand for services continuing to rise it's very unlikely that meeting waiting time targets will become more achievable, with implications for how the NHS protects patients waiting the longest.

[Technical Guidance for Refreshing NHS Plans 2018/19](#)

Source: [NHS England](#) - 23 February 2018

23 February 2018 Topic: Commissioning, Planning guidance Publication type: Guidance

[Commissioner Sustainability Fund and financial control totals for 2018/19: guidance](#)

Source: [NHS England](#) - 02 February 2018

[Joint framework : commissioning and regulating together. A practical guide for staff](#) [PDF]

Source: [NHS England](#) - Source: [Care Quality Commission - CQC](#) - 08 January 2018 - Publisher: Care Quality Commission;NHS England

This joint working framework was developed by the Care Quality Commission (CQC) and NHS England, with the support of NHS Clinical Commissioners (NHSCC). Its purpose is to help our..

[Learning from the vanguards : staff at the heart of new care models](#) [PDF]

31 January 2018 - Publisher: NHS Clinical Commissioners

This briefing looks at what the vanguards set out to achieve when it comes to involving and engaging staff in the new care models. It highlights the work some of the vanguards have been doing and...

[Accountable care organisations](#) [PDF]

30 January 2018 - Publisher: House of Commons

This Commons Library briefing paper looks at the introduction of Accountable Care Organisations (ACOs) in the NHS in England, the development of the ACO policy, and comment on its potential...

Leadership

[Talking leadership: Insights from our work with Cambridge University Hospitals NHS Foundation Trust](#)

Source: [King's Fund](#) - 10 January 2018

Joan Milne and David Naylor talk about their experience of commissioning and running the Cambridge University Hospitals NHS Foundation Trust (CUH) leadership development programme.

Patient and Public Involvement

[Public satisfaction with the NHS and social care in 2017](#)

Since 1983, NatCen Social Research's British Social Attitudes (BSA) survey has asked members of the public about their views on, and feelings towards, the NHS and health and care issues generally. The latest survey was carried out between July and October 2017 and asked a nationally representative sample of 3,004 adults in England, Scotland and Wales about their satisfaction with the NHS overall, and 1,002 people about their satisfaction with individual NHS and social care services.[1](#)

Public Health

[Public health transformation five years on](#) [PDF]

Source: [Local Government Association](#) - 28 February 2018

The theme for this year's report is transformation. The eight case studies in this report show the wide range of ways in which public health is transforming how it operates.

Quality Improvement

[Achieving a balance between quality, access and money](#)

As a provider chief executive one of the mainstays of my work was achieving the balance between quality, access and money. That means you can't focus on one and exclude the other two, real success is achieving all three. It is a version of the triple aim.

[Quality patient referrals: right service, right time](#)

26 February 2018 - Publisher: Royal College of General Practitioners (RCGP)

This report argues that referral management centres must demonstrate that they are safe for patients and cost-effective for the whole NHS. It cites a dearth of evidence on referral management...

Miscellaneous

[Reducing emergency admissions - National Audit Office \(NAO\)](#) [PDF]

Source: [National Audit Office - NAO](#) - 02 March 2018

The report examines progress that the Department of Health & Social Care, NHS England, NHS Improvement and other stakeholders are making in reducing the impact of emergency admissions on acute...

Departmental News

News, Research, Conferences, Training etc

Please contact us with any departmental news you wish to share here with your colleagues in your Evidence Update bulletin.

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Upcoming QI Events

A lot of QI-related events are happening in the South West over the next few months. Below is just a selection of what you can expect.

Making best use of data (22nd March)



Come along and learn how to make the most of data to support decision making and show when improvements are working.

Topics: SPC and the dangers of using Red, Amber, Green ratings.

Event: 22nd March, Bristol (link to [agenda](#) and [email](#) to book place)

Bristol Patient Safety Conference 2018 (16th May)



This independent patient safety and quality improvement conference is now in their fifth year.

Conference: 16th May, Bristol (link to [event](#))

Abstract Submissions Close: 16th March 2018 (link to [form](#))

Quality & Safety: Achieving Better Care (22nd June)



This free multidisciplinary conference is an opportunity for shared learning and to present your QI/patient safety project.

Conference: 22nd June 2018, Taunton (link to [event](#))

Abstract Submissions Close: 1st May 2018 (link to [form](#))

Patient Safety Congress 2018 (9-10 July)



This poster competition recognises safety and QI from the UK and worldwide. Share the success of your innovative initiatives.

Conference: 9-10 July 2018, Manchester (link to [event](#))

Poster Submissions Close: 20th April 2018 (link to [form](#))

Quality Improvement in Healthcare: the Case for Change



Explore new and better ways of organising health and social care services, to improve quality, with this free online course from the University of Bath and Future Learn.

Course: 6 week, free online course, 3 hrs per week (link to [course](#))



Library Opening Times

Staffed hours: 08.00-17.00, Monday to Friday

Swipe-card access: 07.00-23.00, seven days a week

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