

Your referral to Bristol Royal Hospital for Children



Your child has been referred to Bristol Royal Hospital for Children, part of University Hospitals Bristol NHS Foundation Trust. The children's hospital provides specialist and emergency services for the children of Bristol and also provides specialist care to children, such as yours, who are referred to the hospital from across the South West and nationally.

What happens next?

- When you arrive at the children's hospital your child will initially be assessed by the medical team in our Emergency Department. The doctor may ask the team who will be looking after your child to meet you in the Emergency Department, or may arrange for your child to be directly transferred to one of the wards. The staff assessing your child will have access to the referral letter and documentation from the medical team at the hospital you are being referred from.
- Please be aware that you may need to wait in the Emergency Department to be assessed, but we will do our best to see you as soon as we can; however when our services are under pressure this may take a little while.
- Once your child has been fully assessed, our medical teams will determine what further investigation and treatment your child requires. It may be necessary to wait for a bed and it may take time to arrange investigations and procedures.
- If your child is admitted to the children's hospital, one parent or carer is welcome to stay with your child using the drop down bed. Please note that unfortunately we can only accommodate one parent or carer and we do not have the facilities to accommodate siblings. However, for patients who anticipate a longer stay (i.e. more than five days), we may be able to offer some accommodation.

Queries or questions?

If you have any questions, or need any help or advice please contact the LIAISE team during office hours and the clinical site team out of hours:

- 0117 342 8065 (during office hours)
- 0117 923 0000 (out of office hours – please ask for the clinical site team)

How to get to Bristol Royal Hospital for Children

We are based in the centre of Bristol, a short distance from bus and train stations, as well as major network routes.

Travelling by train:

The nearest station to the hospital is Bristol Temple Meads. A free bus service operates from the station. A timetable is available from the main reception areas (please ask for the leaflet 'How to get to our hospitals') and also online at the Trust's website: www.uhbristol.nhs.uk

Travelling by bus:

Bristol bus station is within 500 yards of the hospital and is used by National Express services. Local bus services are operated by First Bus and Wessex.

Travelling by car:

The easiest way to approach the hospital is via the M32. Bear right at the end of the motorway and follow the hospital signs. More detailed directions are on the hospital website.

Where can I park?

There is a limited amount of parking available on the hospital grounds. The Trust has 250 patient and public pay and display parking spaces around the main hospitals. You may be eligible for a patient/visitor parking permit which allows you or your family to park in these spaces at a reduced rate. Please ask for further details at main reception.

We also run a free bus to the hospitals from Cabot Circus car park. The bus runs every 15 minutes (9:30am to 5:45pm), and every 20 minutes (6:50am to 9:10am), Monday to Friday. The bus leaves from outside the ground floor car park exit next to Shopmobility at Cabot Circus. Please note that there is a charge for parking at Cabot Circus or Bristol Temple Meads.

